

**DATES:** Written comments are encouraged and must be received on or before July 22, 2024 to be assured of consideration.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function. In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information should be directed to Anthony May, Paperwork Reduction Act Officer, at (202) 435-7278, or email: [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov). If you require this document in an alternative electronic format, please contact [CFPB\\_Accessibility@cfpb.gov](mailto:CFPB_Accessibility@cfpb.gov). Please do not submit comments to these email boxes.

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* Consumer Complaint Survey.

*OMB Control Number:* 3170-00XX.

*Type of Review:* New information collection.

*Affected Public:* Individuals or Households.

*Estimated Number of Respondents:* 9,200.

*Estimated Total Annual Burden Hours:* 1,840.

*Abstract:* The Dodd-Frank Wall Street Reform and Consumer Protection Act charges the CFPB with researching, analyzing, and reporting on topics relating to the CFPB’s mission including consumer behavior, consumer awareness, and developments in markets for consumer financial products and services. To improve its understanding of consumers and institutional actors in financial markets, the CFPB makes use of data collected through the complaint process. The CFPB seeks to enhance the utility of these data by better understanding the broader population of consumers who experience issues with their financial products and services.

The CFPB proposes to collect data with two new surveys intended to identify factors that influence a consumer’s decision to use the complaint process. The initial pilot survey will focus on consumers who have experienced issues with their credit cards and will include a sample

of people who have used the CFPB’s complaint process, and another sample of people who experienced similar issues but did not file a complaint with the CFPB. This design (known as a case-control study) will allow us to identify key factors that are associated with submitting regulatory complaints.

The pilot survey will inform a second survey which will focus on a broader range of products and services. The second survey will (to the extent feasible) cover additional products about which consumers can submit complaints to the CFPB including (but not limited to) mortgages, vehicle loans, bank accounts, and debts owed to third-party debt collectors. Both surveys will collect data about factors that may play a role in consumer’s decision to submit a complaint. These include information about their use of a given product, the problems they encountered when using a given product, their attitudes and perceptions towards the product and its offeror, as well as demographic information.

*Request for Comments:* The CFPB published a 60-day **Federal Register** notice on March 6, 2024 (89 FR 15981) under Docket Number: CFPB-2024-0007. The CFPB is publishing this notice and soliciting comments on: (a) Whether the collection of information is necessary for the proper performance of the functions of the CFPB, including whether the information will have practical utility; (b) The accuracy of the CFPB’s estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be reviewed by OMB as part of its review of this request. All comments will become a matter of public record.

**Anthony May,**

*Paperwork Reduction Act Officer, Consumer Financial Protection Bureau.*

[FR Doc. 2024-13634 Filed 6-20-24; 8:45 am]

**BILLING CODE 4810-AM-P**

**DEPARTMENT OF DEFENSE**

**Department of the Army**

**Board of Visitors, United States Military Academy (USMA BoV)**

**AGENCY:** Department of the Army, DoD.

**ACTION:** Notice of open Federal advisory committee meeting; in person.

**SUMMARY:** Under the provisions of the Federal Advisory Committee Act of 1972, the Government in the Sunshine Act of 1976, the Department of Defense announces that the following Federal advisory committee meeting will take place.

**DATES:** The meeting will be held on Friday, July 26, 2024, Time 9:00 a.m.–11:00 a.m. Members of the public wishing to attend the meeting will be required to show a government photo ID upon entering in order to gain access to the meeting location. All members of the public are subject to security screening.

**ADDRESSES:** The meeting will be held at the West Point Military Reservation, Barth Hall, Camp Buckner, West Point, New York 10996.

**FOR FURTHER INFORMATION CONTACT:** Mr. David Nagle, the Designated Federal Officer for the committee, in writing at: Secretary of the General Staff, United States Military Academy ATTN: David Nagle, 646 Swift Road, West Point, NY 10996; by email at: [david.nagle@westpoint.edu](mailto:david.nagle@westpoint.edu) or [BoV@westpoint.edu](mailto:BoV@westpoint.edu); or by telephone at (845) 938-3716.

**SUPPLEMENTARY INFORMATION:** The committee meeting is being held under the provisions of the Federal Advisory Committee Act of 1972 (5 U.S.C., Appendix, as amended), the Government in the Sunshine Act of 1976 (5 U.S.C. 552b, as amended), and 41 CFR 102-3.150. The USMA BoV provides independent advice and recommendations to the President of the United States on matters related to morale, discipline, curriculum, instruction, physical equipment, fiscal affairs, academic methods, and any other matters relating to the Academy that the Board decides to consider.

*Purpose of the Meeting:* This is the 2024 Summer Meeting of the USMA BoV. Members of the Board will be provided updates on Academy issues. Agenda: Introduction; Board Business; Approval of the Minutes from the March 2024 BoV Meeting, select Fall meeting date; Open Discussion; Superintendent’s Remarks; Line of Effort (LOE) 1: Develop Leaders of Character Who Live Honorably, Lead Honorably, and Demonstrate Excellence; LOE 4: Continuously Transform Toward Preeminence.

*Public’s Accessibility to the Meeting:* Pursuant to 5 U.S.C. 552b and 41 CFR 102-3.140 through 102-3.165 and subject to the availability of space, this meeting is open to the public. Seating is on a first to arrive basis. Attendees are

requested to submit their name, affiliation, and daytime phone number seven business days prior to the meeting to Mr. Nagle, via electronic mail, the preferred mode of submission, at the address listed in the **FOR FURTHER INFORMATION CONTACT** section. Pursuant to 41 CFR 102–3.140d, the committee is not obligated to allow a member of the public to speak or otherwise address the committee during the meeting, and members of the public attending the committee meeting will not be permitted to present questions from the floor or speak to any issue under consideration by the committee. Because the committee meeting will be held in a Federal Government facility security screening is required. A DoD government photo ID is required to enter the installation. Without a DoD ID, members of the public must first go to the Visitor Control Center in the West Point Visitor Center and undergo a background check before being allowed access to the installation. Members of the public should park at the West Point Motor Pool, located on New York State Route 293 across from the entrance to Camp Buckner. Transportation will be provided from the Motor Pool to Barth Hall. A government employee will escort members of the public to and from Barth Hall. Barth Hall is handicap accessible. Please note that all vehicles and persons entering the installation are subject to search and/or an identification check. Any person or vehicle refusing to be searched will be denied access to the installation. Members of the public should allow at least an hour for security checks, movement to the Motor Pool, and transportation to Barth Hall. For additional information about public access procedures, contact Mr. Nagle at the email address or telephone number listed in the **FOR FURTHER INFORMATION CONTACT** section.

*Written Comments or Statements:* Pursuant to 41 CFR 102–3.105(j) and 102–3.140 and section 10(a)(3) of the Federal Advisory Committee Act, the public or interested organizations may submit written comments or statements to the committee, in response to the stated agenda of the open meeting or in regard to the committee’s mission in general. Written comments or statements should be submitted to Mr. Nagle, the committee Designated Federal Officer, via electronic mail, the preferred mode of submission, at the address listed in the **FOR FURTHER INFORMATION CONTACT** section. Each page of the comment or statement must include the author’s name, title or affiliation, address, and daytime phone

number. Written comments or statements being submitted in response to the agenda set forth in this notice must be received by the Designated Federal Official at least seven business days prior to the meeting to be considered by the committee. The Designated Federal Official will review all timely submitted written comments or statements with the committee Chairperson and ensure the comments are provided to all members of the committee before the meeting. Written comments or statements received after this date may not be provided to the committee until its next meeting.

Pursuant to 41 CFR 102–3.140d, the committee is not obligated to allow a member of the public to speak or otherwise address the committee during the meeting. However, the committee Designated Federal Official and Chairperson may choose to invite certain submitters to present their comments verbally during the open portion of this meeting or at a future meeting. The Designated Federal Officer, in consultation with the committee Chairperson, may allot a specific amount of time for submitters to present their comments verbally.

**James W. Satterwhite Jr.,**

*Army Federal Register Liaison Officer.*

[FR Doc. 2024–13688 Filed 6–20–24; 8:45 am]

**BILLING CODE 3711–02–P**

## DEPARTMENT OF DEFENSE

### Office of the Secretary

[Docket ID: DoD–2023–OS–0063]

#### Submission for OMB Review; Comment Request

**AGENCY:** Office of the Department of Defense Chief Information Officer (CIO), Department of Defense (DoD).

**ACTION:** 30-Day information collection notice.

**SUMMARY:** The DoD has submitted to the Office of Management and Budget (OMB) for clearance the following proposal for collection of information under the provisions of the Paperwork Reduction Act.

**DATES:** Consideration will be given to all comments received by July 22, 2024.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open

for Public Comments” or by using the search function.

**FOR FURTHER INFORMATION CONTACT:** Reginald Lucas, (571) 372–7574, [whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil](mailto:whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil).

#### SUPPLEMENTARY INFORMATION:

*Title; Associated Form; and OMB Number:* Cybersecurity Maturity Model Certification (CMMC) Enterprise Mission Assurance Support-Service (eMASS) Instantiation Information Collection; OMB Control Number 0704–0676.

*Type of Request:* New.

#### Accreditation Body Submission of C3PAO Information in eMASS

*Number of Respondents:* 1.  
*Responses per Respondent:* 240.  
*Annual Responses:* 240.  
*Average Burden per Response:* 5 minutes.

*Annual Burden Hours:* 20.

#### C3PAO Submission of Assessment Data and Results in eMASS

*Number of Respondents:* 10,942.  
*Responses per Respondent:* 1.  
*Annual Responses:* 10,942.  
*Average Burden per Response:* 15 minutes.

*Annual Burden Hours:* 2,735.5.

#### Total

*Number of Respondents:* 10,943.  
*Annual Responses:* 11,182.  
*Annual Burden Hours:* 2,756.  
*Needs and Uses:* The CMMC Program provides for the assessment of contractor implementation of cybersecurity requirements to enhance confidence in contractor protection of unclassified information within the DoD supply chain. CMMC contractual requirements are implemented under a Title 48 acquisition rule, with associated rulemaking for the CMMC Program requirements (e.g., CMMC Scoring Methodology, certificate issuance, information accessibility) under a Title 32 program rule (32 Code of Federal Regulations (CFR) Part 170). The CMMC Title 32 program rule includes two separate information collection requests (ICR), one for the CMMC Program and this one for CMMC eMASS.

The CMMC instantiation of eMASS is the electronic collection mechanism for collecting CMMC program data, which provides the Department of Defense (DoD) visibility of the CMMC Levels 2 and 3 certification assessment results.

This information collection is necessary to support the implementation of the CMMC assessment process for CMMC Level 2 and Level 3 certification assessments, as