

accessing the docket or go to the Docket Operations in Room W12-140 of the West Building Ground Floor at 1200 New Jersey Avenue SE, Washington, DC 20590-0001, between 9 a.m. and 5 p.m., Monday through Friday, except Federal holidays.

FOR FURTHER INFORMATION CONTACT: Shannon Uplinger at 202-267-9677, Office of Rulemaking, Federal Aviation Administration, 800 Independence Avenue SW, Washington, DC 20591.

This notice is published pursuant to 14 CFR 11.85.

Issued in Washington, DC, on May 30, 2024.

Dan Ngo,

Manager, Part 11 Petitions Branch, Office of Rulemaking.

Petition for Exemption

Docket No.: FAA-2023-2469.

Petitioner: Hawaiian Airlines.

Section(s) of 14 CFR Affected: § 121.374(d).

Description of Relief Sought:

Hawaiian Airlines requests exemption from § 121.374(d) to enable its fleet of Airbus A321, A330, and Boeing 787 aircraft to be operated, following a maintenance action on an extended operations (ETOPS) significant system, using an in-flight verification process after the ETOPS entry point is reached. The petitioner intends to have the auxiliary power units (APU) on these aircraft running during the first 120 minutes of flight, up to and including the ETOPS entry point. The petitioner will shut down the APU two hours prior to the initiation of descent and then initiate the APU in flight before the top of descent to validate APU start-up.

[FR Doc. 2024-12248 Filed 6-4-24; 8:45 am]

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

[Docket No. FAA-2023-2411]

Agency Information Collection Activities: Requests for Comments; Clearance of a Renewed Approval of Information Collection: Renewal of AVIATOR Customer Satisfaction Survey

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments about our intention to request the Office of

Management and Budget (OMB) approval to renew an information collection. The collection involves on-line, electronic applicant (customer) answers to standard survey questions. The questions are presented as multiple-choice selections and free-form text areas where applicants can choose their desired answer and, if they wish, add additional comments. The information to be collected will be used and is necessary to gauge the level of user satisfaction with the AVIATOR system. Additionally, the surveys are used to obtain benchmarking and feedback to ensure quality.

DATES: Written comments should be submitted by August 5, 2024.

ADDRESSES: Please send written comments:

By Electronic Docket:

www.regulations.gov (Enter docket number into search field).

By mail: Toni Main-Valentin, Federal Aviation Administration, AHP-100, 6500 S. MacArthur Blvd., Oklahoma City, OK 73169.

FOR FURTHER INFORMATION CONTACT: Toni Main-Valentin by email at: *toni.main-valentin@faa.gov* or (405) 954-0870.

SUPPLEMENTARY INFORMATION:

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility, and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. The agency will summarize and/or include your comments in the request for OMB's clearance of this information collection.

OMB Control Number: 2120-0699.

Title: AVIATOR Customer Satisfaction Survey.

Form Numbers: N/A (electronic).

Type of Review: Renewal.

Background: The Government Performance and Results Act of 1993 (GPRA) section 2(b)(3) requires agencies to "improve Federal program effectiveness and public accountability by promoting a new focus on results, service quality, and customer satisfaction". In addition, as stated in the White House "Memorandum for Heads of Executive Departments and Agencies" regarding Executive Order 12862, "the actions the order prescribes, such as surveying customers, surveying employees, and benchmarking, shall be continuing agency activities". This collection supports the above directives

as well as the DOT strategic goal of Organizational Excellence.

In compliance with the Government Paperwork Elimination Act (GPEA), all of our data collection will be 100% electronic using an online form; applicants will be asked to complete the survey just before they exit the system. This survey is designed to identify potential problems with FAA's automated staffing solutions, as well as to evaluate customer satisfaction with the on-line application process. The information is not gathered by any other collection. It will be difficult, if not impossible to improve our overall performance and customer satisfaction without using this survey.

Respondents: Completion of the Survey is completely optional. It is presented electronically to all individuals who apply on job vacancy announcements for FAA employment. If the applicant chooses *not* to complete the Survey at the time of application the Survey will be available if/when the individual returns to the AVIATOR system to update their job application or when they elect to review their application status.

Frequency: On every job vacancy announcement for each individual applicant (unless the individual completes the Survey on an announcement; in this situation, the Survey is no longer presented to the applicant for this vacancy announcement).

Estimated Average Burden per Response: We estimate that it will take each of our 165,324 (estimated average) external applicants three minutes to complete one survey for a total of 8,266 hours if all external applicants choose to complete the survey. Statistics show that an average of 11.14% of the applicants (approximately 18,424) complete a survey resulting in an estimate of 921 total hours.

The survey is presented in three sections: USAJobs portion of the application process, FAA portion of the application process, and the Overall Application Process. Both the AVIATOR and USAJobs Process sections begin with a question to determine if the applicant is a first-time user of the particular system ("Was this your first time applying for a job using the USAJOBS application process?" and "Was this your first time applying for a FAA job?"), followed by "Yes" and "No" optional answers.

In the USAJobs section, applicants are presented the set of statements below. They will be asked to give their level of agreement with each statement by selecting one of the following five

choices: strongly agree, agree, disagree, strongly disagree, no basis to judge.

Applicant Statements:

(1) Overall, my satisfaction with the USAJOBS portion of this application process was positive.

(2) I was able to navigate around the USAJOBS website with little or no difficulty.

(3) I was able to complete and/or upload my resume in USAJOBS with little or no difficulty.

(4) I was able to successfully upload and attach my documents in USAJOBS with little or no difficulty.

(5) I was able to get assistance with USAJOBS as needed.

Applicants will also be given the opportunity to add additional comments in two separate text areas provided in this section.

In the AVIATOR section, applicants are presented the set of statements below. They will be asked to give their level of agreement with each statement by selecting one of the following five choices: strongly agree, agree, disagree, strongly disagree, no basis to judge.

Applicant Statements:

(1) Overall, my satisfaction with the FAA AVIATOR portion of this application process was positive.

(2) I was able to navigate around the FAA AVIATOR website with little or no difficulty.

(3) I was able to complete and submit the application with no difficulty (only applicable to applicants whose responses met the eligibility requirements of the position).

(4) The FAA AVIATOR system notified me when there was a problem with my application (applicable to applicants whose responses did NOT meet the eligibility requirements of the position).

(5) I was able to get assistance with the FAA AVIATOR system as needed.

Applicants will also be given the opportunity to add additional comments in two separate text areas provided in this section.

In the Overall Process section, applicants are presented the set of statements below. They will be asked to give their level of agreement with each statement by selecting one of the following five choices: strongly agree, agree, disagree, strongly disagree, no basis to judge.

Applicant Statements:

(1) The steps required to apply for the position were clear to me.

(2) The transition between USAJOBS and FAA AVIATOR system was seamless.

(3) I like being able to store my resumes and documents and attach them to my FAA job application(s).

(4) This online process will make it easier for me to apply to future jobs for the FAA.

Applicant will also be given the opportunity to add additional comments in a single text area in this section.

Estimated Total Annual Burden: Cost of the time burden for respondents: 18,424 respondents × 0.05 hours × \$29.76/hour * = \$27,414.91.

(* Source: BLS Mean Hourly Wage for All Occupations, http://www.bls.gov/oes/current/oes_nat.htm#00-0000)

Issued in New Cumberland, PA, on May 30, 2024.

Erik L. Chuba,

IT Project Manager, Office of Information and Technology (AIT), Enterprise Program Management Services (EPMS), AEM-320, Business Management Portfolio, Branch B.

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

[Docket No.: FAA-2023-0238; Summary Notice No. -2024-17]

Petition for Exemption; Summary of Petition Received; American Mosquito Control Association

AGENCY: Federal Aviation Administration (FAA), Department of Transportation (DOT).

ACTION: Notice.

SUMMARY: This notice contains a summary of a petition seeking relief from specified requirements of Federal Aviation Regulations. The purpose of this notice is to improve the public's awareness of, and participation in, the FAA's exemption process. Neither publication of this notice nor the inclusion nor omission of information in the summary is intended to affect the legal status of the petition or its final disposition.

DATES: Comments on this petition must identify the petition docket number and must be received on or before June 25, 2024.

ADDRESSES: Send comments identified by docket number FAA-2023-0238 using any of the following methods:

- *Federal eRulemaking Portal:* Go to <http://www.regulations.gov> and follow the online instructions for sending your comments electronically.

- *Mail:* Send comments to Docket Operations, M-30; U.S. Department of Transportation, 1200 New Jersey Avenue SE, Room W12-140, West Building Ground Floor, Washington, DC 20590-0001.

- *Hand Delivery or Courier:* Take comments to Docket Operations in Room W12-140 of the West Building Ground Floor at 1200 New Jersey Avenue SE, Washington, DC 20590-0001, between 9 a.m. and 5 p.m., Monday through Friday, except Federal holidays.

- *Fax:* Fax comments to Docket Operations at (202) 493-2251.

Privacy: In accordance with 5 U.S.C. 553(c), DOT solicits comments from the public to better inform its rulemaking process. DOT posts these comments, without edit, including any personal information the commenter provides, to <http://www.regulations.gov>, as described in the system of records notice (DOT/ALL-14 FDMS), which can be reviewed at <http://www.dot.gov/privacy>.

Docket: Background documents or comments received may be read at <http://www.regulations.gov> at any time. Follow the online instructions for accessing the docket or go to the Docket Operations in Room W12-140 of the West Building Ground Floor at 1200 New Jersey Avenue SE, Washington, DC 20590-0001, between 9 a.m. and 5 p.m., Monday through Friday, except Federal holidays.

FOR FURTHER INFORMATION CONTACT: Jake Troutman, (202) 683-7788, Office of Rulemaking, Federal Aviation Administration, 800 Independence Avenue SW, Washington, DC 20591.

This notice is published pursuant to 14 CFR 11.85.

Issued in Washington, DC.

Dan Ngo,

Manager, Part 11 Petitions Branch, Office of Rulemaking.

Petition for Exemption

Docket No.: FAA-2023-0238.

Petitioner: American Mosquito Control Association.

Section(s) of 14 CFR Affected: §§ 107.36, 137.19(c), 137.19(d), 137.19(e)(2)(ii), 137.19(e)(2)(iii), 137.19(e)(2)(v), 137.31(a), 137.31(b), 137.33(a), 137.33(b), 137.41(c) and 137.42.

Description of Relief Sought: American Mosquito Control Association (AMCA) requests exemption for commercial agricultural-related services using unmanned aircraft systems (UAS) weighing less than 55 pounds (lbs.). The exemption, if granted, would allow association members to use the exemption to operate under 14 CFR parts 107 and 137, as defined in 14 CFR 137.3.

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