

Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552. Because paper mail in the Washington, DC area and at the CFPB is subject to delay, commenters are encouraged to submit comments electronically.

Please note that comments submitted after the comment period will not be accepted. In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information should be directed to Anthony May, PRA Officer, at (202) 435-7278, or email: [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov). If you require this document in an alternative electronic format, please contact [CFPB\\_Accessibility@cfpb.gov](mailto:CFPB_Accessibility@cfpb.gov). Please do not submit comments to these email boxes.

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* Making Ends Meet Survey.

*OMB Control Number:* 3170-0080.

*Type of Review:* Revision of a currently approved collection.

*Affected Public:* Individuals or households.

*Estimated Number of Respondents:* 4,500.

*Estimated Total Annual Burden Hours:* 1,375.

*Abstract:* The Dodd-Frank Wall Street Reform and Consumer Protection Act charges the Consumer Financial Protection Bureau with researching, analyzing, and reporting on topics relating to the CFPB's mission including consumer behavior, consumer awareness, and developments in markets for consumer financial products and services. To improve its understanding of how consumers engage with financial markets, the CFPB has successfully used surveys under its "Making Ends Meet" program. The "Making Ends Meet" program has also used the CFPB's Consumer Credit Information Panel (CCIP) as a frame to survey people about their experiences in consumer credit markets. The CFPB seeks approval for two yearly surveys under the "Making Ends Meet" program. These surveys solicit information on the consumer's experience related to household financial shocks, particularly shocks related to the economic effects of the COVID-19 pandemic, how households respond to those shocks, and the role of savings to help provide a financial buffer.

The first survey will be a follow-up to respondents from the CFPB's 2023

"Making Ends Meet" survey to better understand household financial experiences dealing with medical debt as well as consumers' interactions with various financial products. The second survey will go to a new sample of consumers from the CCIP and will address several topics of interest to the CFPB possibly including the impact of natural disasters and other environmental events, credit shopping behavior, additional follow-up regarding debt collection, and the assessment of various fees throughout the financial services ecosystem.

*Request for Comments:* Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the CFPB, including whether the information will have practical utility; (b) The accuracy of the CFPB's estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB's approval. All comments will become a matter of public record.

**Anthony May,**

*Paperwork Reduction Act Officer, Consumer Financial Protection Bureau.*

[FR Doc. 2024-06407 Filed 3-25-24; 8:45 am]

**BILLING CODE 4810-AM-P**

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## **CORPORATION FOR NATIONAL AND COMMUNITY SERVICE**

### **Agency Information Collection Activities; Comment Request; AmeriCorps Member Exit Survey**

**AGENCY:** Corporation for National and Community Service.

**ACTION:** Notice of information collection; request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995, the Corporation for National and Community Service (operating as AmeriCorps) is proposing to revise an information collection.

**DATES:** Written comments must be submitted to the individual and office listed in the **ADDRESSES** section by May 28, 2024.

**ADDRESSES:** You may submit comments, identified by the title of the information collection activity, by any of the following methods:

(1) Electronically through [www.regulations.gov](http://www.regulations.gov) (preferred method).

(2) By mail sent to: AmeriCorps, Attention Dr. Andrea Robles, 250 E Street SW, Washington, DC 20525.

(3) By hand delivery or by courier to the AmeriCorps mailroom at the mail address given in paragraph (2) above, between 9 a.m. and 4 p.m. Eastern Time, Monday through Friday, except Federal holidays.

Comments submitted in response to this notice may be made available to the public through [regulations.gov](http://regulations.gov). For this reason, please do not include in your comments information of a confidential nature, such as sensitive personal information or proprietary information. If you send an email comment, your email address will be automatically captured and included as part of the comment that is placed in the public docket and made available on the internet. Please note that responses to this public comment request containing any routine notice about the confidentiality of the communication will be treated as public comment that may be made available to the public, notwithstanding the inclusion of the routine notice.

**FOR FURTHER INFORMATION CONTACT:** Dr. Andrea Robles, Office of Evaluation and Research, (202) 510-6292, [arobles@americorps.gov](mailto:arobles@americorps.gov).

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* AmeriCorps Member Exit Survey.

*OMB Control Number:* 3045-0094.

*Type of Review:* Revision.

*Respondents/Affected Public:* Individuals.

*Total Estimated Number of Annual Responses:* 80,000.

*Total Estimated Number of Annual Burden Hours:* 20,000.

*Abstract:* All members in the three AmeriCorps programs—AmeriCorps State & National, VISTA, and the National Civilian Community Corps (NCCC)—are invited to complete a questionnaire upon completing their service term. The questionnaire asks members about their motivations for joining AmeriCorps, experiences while serving, and future plans and aspirations. Completion of the questionnaire is not required to successfully exit AmeriCorps or to receive any stipends, education awards, or other benefits of service. The purpose of the information collection is to learn more about the member experience and

members' perceptions of their AmeriCorps experience so that AmeriCorps can improve the program. Members complete the questionnaire electronically through the AmeriCorps Member Portal. Members are invited to respond as their exit date nears and are allowed to respond for an indefinite period following the original invitation.

AmeriCorps seeks to revise the current information collection. The questionnaire submitted for clearance will be revised to change response options for one of the questions or to add a new question, as needed, to better obtain information on self-efficacy. AmeriCorps also seeks to continue using the currently approved information collection until the renewed information collection is approved by OMB. The current application expires on May 31, 2024.

Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology; and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; to develop, acquire, install and utilize technology and systems for the purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information; to train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information; and to transmit or otherwise disclose the information. All written comments will be available for public inspection on [regulations.gov](https://www.regulations.gov).

**Mary Hyde,**

*Director, Office of Research and Evaluation.*

[FR Doc. 2024-06262 Filed 3-25-24; 8:45 am]

BILLING CODE 6050-28-P

## CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

### Agency Information Collection Activities; Comment Request; Submission to the Office of Management and Budget for Review and Approval; Comment Request; AmeriCorps Program Life Cycle Evaluation—Puerto Rico Bundled Evaluation

**AGENCY:** Corporation for National and Community Service.

**ACTION:** Notice of information collection; request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995, the Corporation for National and Community Service (operating as AmeriCorps) is proposing a new information collection.

**DATES:** Written comments must be submitted to the individual and office listed in the **ADDRESSES** section by May 28, 2024.

**ADDRESSES:** You may submit comments, identified by the title of the information collection activity, by any of the following methods:

- (1) Electronically through [www.regulations.gov](https://www.regulations.gov) (preferred method)
- (2) By mail sent to: AmeriCorps, Attention Jehyra M. Asencio-Yace, 250 E Street SW, Washington, DC 20525.
- (3) By hand delivery or by courier to the AmeriCorps mailroom at the mail address given in paragraph (2) above, between 9 a.m. and 4 p.m. Eastern Time, Monday through Friday, except Federal holidays.

Comments submitted in response to this notice may be made available to the public through [regulations.gov](https://www.regulations.gov). For this reason, please do not include in your comments information of a confidential nature, such as sensitive personal information or proprietary information. If you send an email comment, your email address will be automatically captured and included as part of the comment that is placed in the public docket and made available on the internet. Please note that responses to this public comment request containing any routine notice about the confidentiality of the communication will be treated as public comment that may be made available to the public, notwithstanding the inclusion of the routine notice.

**FOR FURTHER INFORMATION CONTACT:** Dr. Jehyra M. Asencio Yace, 202-956-9736, or by email at [jasencioyace@americorps.gov](mailto:jasencioyace@americorps.gov).

**SUPPLEMENTARY INFORMATION:**

*Title of Collection:* AmeriCorps Program Life Cycle Evaluation—Puerto Rico Bundled Evaluation.

*OMB Control Number:* 3045-NEW.

*Type of Review:* New.

*Respondents/Affected Public:*

Individuals and households (national service members, national service member alumni, community members), businesses and organizations (grantee and sponsor organization project director and staff, partner organization staff, non-supported organizations), and State, local, or Tribal governments (the Puerto Rico service commission staff).

*Total Estimated Number of Annual Responses:* 558 responses.

*Total Estimated Number of Annual Burden Hours:* 424 hours.

*Abstract:* The purpose of this evaluation is to provide insight on the context, implementation, and outcomes of 13 AmeriCorps-supported organizations in Puerto Rico with AmeriCorps State and National formula grants (funded through the Puerto Rico service commission, Comisión de Voluntariado y Servicio Comunitario), as well as those that have both AmeriCorps State and National grants and AmeriCorps VISTA projects. The evaluation will also explore the effectiveness of evaluation capacity-building workshops to be provided to the bundle participants.

AmeriCorps will conduct a 15-month-long bundled evaluation of grantees and sponsors in Puerto Rico. Bundling combines programs and projects in a similar place into a single evaluation. The bundled evaluation will use surveys, interviews, and focus groups with a wide range of stakeholders, including grantee and sponsor organization project directors and staff, national service members, national service member alumni, community members, partner organization staff, non-supported organizations, and the Puerto Rico service commission staff. This is a new information collection.

Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology;