

issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on the Commission's services will be unavailable.

Feedback collected under this generic clearance provides useful information, but it does not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential nonresponse bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. As a general matter, information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature.

The Agency will only submit a collection for approval under this generic clearance if it meets the following conditions:

- The collections are voluntary;
- The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
- The collections are noncontroversial and do not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered will be used only internally for general service improvement and program management purposes and is not intended for release outside of the agency;
- Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used

as though the results are generalizable to the population of study.

### (3) Estimated Burden of the Proposed Information Collection

The Commission estimates that information collections issued under the requested generic clearance will impose an average annual burden of 350 hours on 1,000 respondents.

No record-keeping burden is known to result from the proposed collection of information.

By order of the Commission.

Issued: December 21, 2023.

**Lisa Barton,**

*Secretary to the Commission.*

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## DEPARTMENT OF LABOR

### Employment and Training Administration

#### Workforce Information Advisory Council

**AGENCY:** Employment and Training Administration, Labor.

**ACTION:** Notice of a WIAC meeting February 6–7, 2024.

**SUMMARY:** Notice is hereby given that the Workforce Information Advisory Council (WIAC or Advisory Council) will meet in person February 6–7, 2024. Information for public attendance, both in-person and virtually, will be posted at [www.dol.gov/agencies/eta/wioa/wiac/meetings](http://www.dol.gov/agencies/eta/wioa/wiac/meetings) a week prior to the meeting dates. The meetings will be open to the public.

**DATES:** The meeting will take place February 6–7, 2024. The meeting will begin each day at 9:00 a.m. EST and conclude at approximately 5:00 p.m. EST. Public statements, requests for special accommodations, or requests to address the Advisory Council must be received by January 29, 2024.

**ADDRESSES:** The meeting will be held at the HYATT REGENCY CRYSTAL CITY, 2799 Richmond Hwy., Arlington, VA 22202. Any special instructions for attendance will be posted on the WIAC website, [www.dol.gov/agencies/eta/wioa/wiac/meetings](http://www.dol.gov/agencies/eta/wioa/wiac/meetings). If problems arise accessing the meeting, please contact Donald Haughton, Unit Chief in the Division of National Programs, Tools, and Technical Assistance, Employment and Training Administration, U.S. Department of Labor, at 202-203-9209.

**FOR FURTHER INFORMATION CONTACT:** Steven Rietzke, Chief, Division of National Programs, Tools, and

Technical Assistance, Employment and Training Administration, U.S. Department of Labor, Room C-4510, 200 Constitution Ave. NW, Washington, DC 20210; Telephone: 202-693-3912; Email: [WIAC@dol.gov](mailto:WIAC@dol.gov). Mr. Rietzke is the WIAC Designated Federal Officer (DFO).

#### SUPPLEMENTARY INFORMATION:

**Background:** This meeting is being held pursuant to Sec. 308 of the Workforce Innovation and Opportunity Act of 2014 (WIOA) (Pub. L. 113-128), which amends sec. 15 of the Wagner-Peyser Act of 1933 (29 U.S.C. 491-2). The WIAC is an important component of WIOA. The WIAC is a federal advisory committee of workforce and labor market information experts representing a broad range of national, State, and local data and information users and producers. The WIAC was established in accordance with provisions of the Federal Advisory Committee Act (FACA), as amended (5 U.S.C. app.) and will act in accordance with the applicable provisions of FACA and its implementing regulation at 41 CFR 102-3. The purpose of the WIAC is to provide recommendations to the Secretary of Labor (Secretary), working jointly through the Assistant Secretary for Employment and Training and the Commissioner of Labor Statistics, to address: (1) the evaluation and improvement of the nationwide workforce and labor market information (WLMI) system and statewide systems that comprise the nationwide system; and (2) how the Department and the States will cooperate in the management of those systems. These systems include programs to produce employment-related statistics and State and local workforce and labor market information.

The Department of Labor anticipates the WIAC will accomplish its objectives by: (1) studying workforce and labor market information issues; (2) seeking and sharing information on innovative approaches, new technologies, and data to inform employment, skills training, and workforce and economic development decision making and policy; and (3) advising the Secretary on how the workforce and labor market information system can best support workforce development, planning, and program development. Additional information is available at [www.dol.gov/agencies/eta/wioa/wiac/meetings](http://www.dol.gov/agencies/eta/wioa/wiac/meetings).

**Purpose:** The WIAC is continually identifying and reviewing issues and aspects of the WLMI system and statewide systems that comprise the nationwide system and how the Department and the States will cooperate in the management of those systems. As part of this process, the

Advisory Council meets to gather information and to engage in deliberative and planning activities to facilitate the development and provision of its recommendations to the Secretary in a timely manner.

#### Agenda

Tuesday, February 6, 2024, 9:00 a.m.–5:00 p.m.

- 9:00 a.m.–9:15 a.m. Welcome, Review of Agenda, and Goals for Meeting Series
- 9:15 a.m.–9:45 a.m. Introductions and Opening Remarks from Leadership
- 9:45 a.m.–10:30 a.m. Review of Past WIAC Priorities and WLMI Updates
- 10:30 a.m.–10:50 a.m. 20-Minute Break
- 10:50 a.m.–12:00 p.m. Initial Walk-Through and Discussion of Brainstormed Topics from December 4th Virtual Meeting
- 12:00 p.m.–1:30 p.m. Lunch Break
- 1:30 p.m.–2:30 p.m. Brainstormed Topics, Continued: Subcommittee Interest
- 2:30 p.m.–2:50 p.m. 20-Minute Break
- 2:50 p.m.–4:50 p.m. The Role of WLMI in Unions, Research Entities, and Workforce Development Boards: Three Perspectives
- 4:50 p.m.–5:00 p.m. Closing and Next Steps

Meeting Day Two: Wednesday, February 7, 2024, 9:00 a.m.–5:00 p.m.

- 9:00 a.m.–9:15 a.m. Welcome and Review of Agenda
- 9:15 a.m.–10:30 a.m. Subcommittee Breakout Groups
- 10:30 a.m.–10:50 a.m. 20-Minute Break
- 10:50 a.m.–12:00 p.m. Subcommittee Breakout Groups, Continued
- 12:00 p.m.–1:30 p.m. Lunch Break
- 1:30 p.m.–3:00 p.m. Subcommittee Report Out
- 3:00 p.m.–3:20 p.m. 20-Minute Break
- 3:20 p.m.–3:50 p.m. Public Comment (at the discretion of the DFO)
- 3:50 p.m.–4:50 p.m. Group Discussion and Next Steps
- 4:50 p.m.–5:00 p.m. Closing Remarks

*Attending the meetings:* Members of the public who require reasonable accommodations to attend any of the meetings may submit requests for accommodations via email to the email address indicated in the **FOR FURTHER INFORMATION CONTACT** section with the subject line “February 2024 WIAC Meeting Accommodations” by the date indicated in the **DATES** section. Please include a specific description of the accommodations requested and phone number or email address where you may be contacted if additional information is needed to meet your request.

*Public statements:* Organizations or members of the public wishing to submit written statements may do so by mailing them to the person and address indicated in the **FOR FURTHER INFORMATION CONTACT** section by the date indicated in the **DATES** section or transmitting them as email attachments in PDF format to the email address indicated in the **FOR FURTHER INFORMATION CONTACT** section with the subject line “February 2024 WIAC Meeting Public Statements” by the date indicated in the **DATES** section. Submitters may include their name and contact information in a cover letter for mailed statements or in the body of the email for statements transmitted electronically. Relevant statements received before the date indicated in the **DATES** section will be included in the record of each meeting. No deletions, modifications, or redactions will be made to statements received, as they are public records. Please do not include personally identifiable information in your public statement.

*Requests to Address the Advisory Council:* Members of the public or representatives of organizations wishing to address the Advisory Council should forward their requests to the contact indicated in the **FOR FURTHER INFORMATION CONTACT** section, or contact the same by phone, by the date indicated in the **DATES** section. Oral presentations will be limited to 10 minutes, time permitting, and shall proceed at the discretion of the Advisory Council DFO. Individuals with disabilities, or others who need special accommodations, should indicate their needs along with their request.

#### Brent Parton,

*Principal Deputy Assistant Secretary for Employment and Training.*

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**BILLING CODE 4510–FN–P**

## DEPARTMENT OF LABOR

### Agency Information Collection Activities; Submission for OMB Review; Comment Request; Improving Customer Experience (OMB Circular A–11, Section 280 Implementation) for the Department of Labor

**ACTION:** Notice of availability; request for comments.

**SUMMARY:** The Department of Labor (DOL) is submitting this Office of the Assistant Secretary for Administration and Management (OASAM)-sponsored information collection request (ICR) to the Office of Management and Budget

(OMB) for review and approval in accordance with the Paperwork Reduction Act of 1995 (PRA). Public comments on the ICR are invited.

**DATES:** The OMB will consider all written comments that the agency receives on or before January 29, 2024.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function.

Comments are invited on: (1) whether the collection of information is necessary for the proper performance of the functions of the Department, including whether the information will have practical utility; (2) if the information will be processed and used in a timely manner; (3) the accuracy of the agency’s estimates of the burden and cost of the collection of information, including the validity of the methodology and assumptions used; (4) ways to enhance the quality, utility and clarity of the information collection; and (5) ways to minimize the burden of the collection of information on those who are to respond, including the use of automated collection techniques or other forms of information technology.

**FOR FURTHER INFORMATION CONTACT:** Nora Hernandez by telephone at 202–693–8633, or by email at [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov).

**SUPPLEMENTARY INFORMATION:** This information collection activity provides a means to garner customer and stakeholder feedback in an efficient, timely manner in accordance with the Administration’s commitment to improving customer service delivery as discussed in Section 280 of OMB Circular A–11. As discussed in OMB guidance, agencies should identify their highest-impact customer journeys (using customer volume, annual program cost, and/or knowledge of customer priority as weighting factors) and select touchpoints/transactions within those journeys to collect feedback. For additional substantive information about this ICR, see the related notice published in the **Federal Register** on September 11, 2023 (88 FR 62401).

This information collection is subject to the PRA. A Federal agency generally cannot conduct or sponsor a collection of information, and the public is generally not required to respond to an information collection, unless the OMB approves it and displays a currently valid OMB Control Number. In addition,