

Document description	ADAMS Accession No./weblink
Fleming, Jean A., Holtec Decommissioning International, LLC, letter to NRC, "Response to Requests for Additional Information Related to Exemption Request and License Amendment Request to Revise the Facility's Emergency Plan," dated May 12, 2022.	ML22132A169.
Vitale, Anthony J., Entergy Nuclear Operations, Inc., letter to NRC, "Notification of Permanent Cessation of Power Operations Indian Point Nuclear Generating Unit Nos. 2 and 3, Docket Nos. 50-247 and 50-286, License Nos. DPR-26 and DPR-64," dated February 8, 2017.	ML17044A004.
Vitale, Anthony J., Entergy Nuclear Operations, Inc., letter to NRC, "Certifications of Permanent Cessation of Power Operations and Permanent Removal of Fuel from the Reactor Vessel Indian Point Nuclear Generating Unit No. 2 NRC, Docket No. 50-247, Renewed Facility Operating License No. DPR-26," dated May 12, 2020.	ML20133J902.
Vitale, Anthony J., Entergy Nuclear Operations, Inc., letter to NRC, "Certifications of Permanent Cessation of Power Operations and Permanent Removal of Fuel from the Reactor Vessel Indian Point Nuclear Generating Unit No. 3, NRC Docket No. 50-286, Renewed Facility Operating License No. DPR-64," dated May 11, 2021.	ML21131A157.
U.S. Environmental Protection Agency (EPA), EPA-400/R-17/001, "PAG Manual: Protective Action Guides and Planning Guidance for Radiological Incidents," January 2017.	ML17044A073.
New York State Energy Research and Development Authority, "Emergency Planning Exemption Request and License Amendment Request for the Indian Point Site," dated November 22, 2022.	ML22332A048.
New York State Department of Public Service, "Public Statement Hearing regarding the Exemption Requests and License Amendment Requests for the Indian Point Site," dated January 6, 2023.	ML23009B687.
SECY-22-0102, "Request by Holtec Decommissioning International, LLC for Exemptions from Certain Emergency Planning Requirements for the Indian Point Nuclear Generating Unit Nos. 1, 2, and 3," dated November 18, 2022.	ML22231A155 (Package).
Staff Requirements Memorandum to SECY-22-0102, "Request by Holtec Decommissioning International, LLC for Exemptions from Certain Emergency Planning Requirements for the Indian Point Nuclear Generating Unit Nos. 1, 2, and 3," dated October 24, 2023.	ML23297A027.
NUREG-1437, Supplement 38, "Generic Environmental Impact Statement for License Renewal of Nuclear Plants: Regarding Indian Point Nuclear Generating Unit Nos. 2 and 3, Final Report," December 2010.	<a href="https://www.nrc.gov/reading-rm/doc-collections/nuregs/staff/sr1437/supplement38/index.html">https://www.nrc.gov/reading-rm/doc-collections/nuregs/staff/sr1437/supplement38/index.html</a> .

Dated: October 26, 2023.

For the Nuclear Regulatory Commission.

**Shaun M. Anderson,**

Chief, Reactor Decommissioning Branch,  
Division of Decommissioning, Uranium  
Recovery and Waste Programs, Office of  
Nuclear Material Safety and Safeguards.

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BILLING CODE 7590-01-P

## OFFICE OF PERSONNEL MANAGEMENT

### Submission for Review: Renewal of an Existing Information Collection, (Generic Clearance for Improving Customer Experience), OMB Control No. 3206-0276.

**AGENCY:** U.S. Office of Personnel Management.

**ACTION:** 60-Day Notice and request for comments.

**SUMMARY:** The Office of Personnel Management (OPM) offers the general public and other Federal agencies the opportunity to comment on a previously approved information collection request (ICR) 3206-0276, (Generic Clearance for Improving Customer Experience).

**DATES:** Comments are encouraged and will be accepted until January 2, 2024. This process is conducted in accordance with 5 CFR 1320.1.

**ADDRESSES:** Interested persons are invited to submit written comments on

the proposed information collection by one of the following means:

*Federal Rulemaking Portal:* <https://www.regulations.gov> All submissions received must include the agency name and docket number for this **Federal Register** document. The general policy for comments and other submissions from members of the public is to make these submissions available for public viewing on the internet at <https://www.regulations.gov> as they are received without change, including any personal identifiers or contact information.

• Email [michelle.earley@opm.gov](mailto:michelle.earley@opm.gov). Please put "OPM Customer Experience" in the subject line of the email.

**FOR FURTHER INFORMATION CONTACT:** A copy of this information collection request, with applicable supporting documentation, may be obtained by contacting the Human Resources Solution, Office of Personnel Management, 1900 E Street NW, Washington, DC 20415, Attention: Michelle Earley, 202-936-2034, or via electronic mail to [michelle.earley@opm.gov](mailto:michelle.earley@opm.gov).

**SUPPLEMENTARY INFORMATION:** Under the PRA, (44 U.S.C. 3501-3520) Federal Agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. "Collection of information" is defined in 44 U.S.C. 3502(3) and 5 CFR

1320.3(c) and includes Agency requests or requirements that members of the public submit reports, keep records, or provide information to a third party. Section 3506(c)(2)(A) of the PRA requires Federal Agencies to provide a 60-day notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of information, before submitting the collection to OMB for approval.

*A modern, streamlined and responsive customer experience means:* Raising government-wide customer experience to the average of the private sector service industry; developing indicators for high-impact Federal programs to monitor progress towards excellent customer experience and mature digital services; and providing the structure (including increasing transparency) and resources to ensure customer experience is a focal point for agency leadership. To support this, OMB Circular A-11 Section 280 established government-wide standards for mature customer experience organizations in government and measurement. To enable Federal programs to deliver the experience taxpayers deserve, they must undertake three general categories of activities: Conduct ongoing customer research, gather and share customer feedback, and test services and digital products.

These data collection efforts may be either qualitative or quantitative in

nature or may consist of mixed methods. Additionally, data may be collected via a variety of means, including but not limited to electronic or social media, direct or indirect observation (*i.e.*, in person, video and audio collections), interviews, questionnaires, surveys, and focus groups. OPM will limit its inquiries to data collections that solicit strictly voluntary opinions or responses. Steps will be taken to ensure anonymity of respondents in each activity covered by this request.

The results of the data collected will be used to improve the delivery of Federal services and programs. It will include the creation of personas, customer journey maps, and reports and summaries of customer feedback data and user insights. It will also provide government-wide data on customer experience that can be displayed on *performance.gov* to help build transparency and accountability of Federal programs to the customers they serve.

#### Method of Collection

OPM will collect this information by electronic means when possible, as well as by mail, fax, telephone, technical discussions, and in-person interviews. OPM may also utilize observational techniques to collect this information.

This request proposes to renew a previously approved collection. OPM updated the burden hours to account for anticipated expansion of this type of work. Therefore, we invite comments that:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, *e.g.*, permitting electronic submissions of responses.

#### Analysis

*Agency:* Office of Personnel Management.

*Title:* OPM Customer Experience.

*OMB Number:* 3206–0276.

*Frequency:* Annually.

*Affected Public:* Individuals.

*Number of Respondents:* 4,013,750.

*Estimated Time per Respondent:* 15 Minutes.

*Total Burden Hours:* 1,006,125.

U.S. Office of Personnel Management

**Stephen Hickman,**

*Federal Register Liaison.*

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**BILLING CODE 6325–43–P**

## POSTAL REGULATORY COMMISSION

[Docket Nos. MC2024–25 and CP2024–25; MC2024–26 and CP2024–26]

### New Postal Products

**AGENCY:** Postal Regulatory Commission.

**ACTION:** Notice.

**SUMMARY:** The Commission is noticing a recent Postal Service filing for the Commission's consideration concerning a negotiated service agreement. This notice informs the public of the filing, invites public comment, and takes other administrative steps.

**DATES:** *Comments are due:* November 2, 2023.

**ADDRESSES:** Submit comments electronically via the Commission's Filing Online system at <http://www.prc.gov>. Those who cannot submit comments electronically should contact the person identified in the **FOR FURTHER INFORMATION CONTACT** section by telephone for advice on filing alternatives.

**FOR FURTHER INFORMATION CONTACT:** David A. Trissell, General Counsel, at 202–789–6820.

**SUPPLEMENTARY INFORMATION:**

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#### I. Introduction

The Commission gives notice that the Postal Service filed request(s) for the Commission to consider matters related to negotiated service agreement(s). The request(s) may propose the addition or removal of a negotiated service agreement from the Market Dominant or the Competitive product list, or the modification of an existing product currently appearing on the Market Dominant or the Competitive product list.

Section II identifies the docket number(s) associated with each Postal Service request, the title of each Postal Service request, the request's acceptance

date, and the authority cited by the Postal Service for each request. For each request, the Commission appoints an officer of the Commission to represent the interests of the general public in the proceeding, pursuant to 39 U.S.C. 505 (Public Representative). Section II also establishes comment deadline(s) pertaining to each request.

The public portions of the Postal Service's request(s) can be accessed via the Commission's website (<http://www.prc.gov>). Non-public portions of the Postal Service's request(s), if any, can be accessed through compliance with the requirements of 39 CFR 3011.301.<sup>1</sup>

The Commission invites comments on whether the Postal Service's request(s) in the captioned docket(s) are consistent with the policies of title 39. For request(s) that the Postal Service states concern Market Dominant product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3622, 39 U.S.C. 3642, 39 CFR part 3030, and 39 CFR part 3040, subpart B. For request(s) that the Postal Service states concern Competitive product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3632, 39 U.S.C. 3633, 39 U.S.C. 3642, 39 CFR part 3035, and 39 CFR part 3040, subpart B. Comment deadline(s) for each request appear in section II.

#### II. Docketed Proceeding(s)

1. *Docket No(s):* MC2024–25 and CP2024–25; *Filing Title:* USPS Request to Add Priority Mail, USPS Ground Advantage & Parcel Select Contract 1 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* October 25, 2023; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3040.130 through 3040.135, and 39 CFR 3035.105; *Public Representative:* Jennaca D. Upperman; *Comments Due:* November 2, 2023.

2. *Docket No(s):* MC2024–26 and CP2024–26; *Filing Title:* USPS Request to Add Priority Mail & USPS Ground Advantage Contract 85 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* October 25, 2023; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3040.130 through 3040.135, and 39 CFR 3035.105; *Public Representative:* Jennaca D. Upperman; *Comments Due:* November 2, 2023.

<sup>1</sup> See Docket No. RM2018–3, Order Adopting Final Rules Relating to Non-Public Information, June 27, 2018, Attachment A at 19–22 (Order No. 4679).