

businesses in need of small amounts of financial assistance. Under the Microloan Program, the SBA makes direct loans to intermediaries (lenders) that, in turn, use the proceeds to make microloans (*i.e.*, loans of \$50,000 or less) and to provide training and technical assistance to eligible borrowers in their SBA approved geographic service areas. By offering financing and assistance to these businesses, the Microloan Program aims to support job creation and retention for small businesses by providing access to financial capital unavailable through conventional channels.

The SBA is conducting an evaluation to examine how the Microloan Program activities of lending and technical assistance improve revenue, job creation, and survival for businesses that participate in the program. The evaluation also seeks to describe the population of borrowers, their business characteristics and their experiences with the program. The lender characteristics, and the training and technical assistance provided to borrowers will also be described. The results of the evaluation will be used to develop recommendations to improve the program. The recommendations will focus on improving access to financing, improving technical assistance and training, and improving other factors that promote small business growth.

The SBA proposes the use of four data collection instruments: (1) Borrower Web survey, (2) borrower semi-structured telephone interview, (3) lender web survey, (4) lender semi-structured telephone interview. The borrower survey will cover the topics of (1) training and technical assistance received; (2) program satisfaction and ratings of the program's contribution to the business growth; (3) how the Microloan program experiences compare with other programs; and (4) suggestions for the program improvements. The interviews with lenders will discuss (1) frequency and purpose of contacts with borrowers; (2) the most and the least effective types of training and technical assistance; (3) how the Microloan program experiences compare with other programs; and (4) suggestions for the program improvements.

Summary of Proposed Information Collection

Borrower Web Survey

Description of Respondents: Microloan program borrowers who received microloans 2010–2019.
Estimated Number of Respondents: 865.

Frequency of Response: Once per request.
Estimated Annual Responses: 865.
Estimated Average Minutes per Response: 20.
Estimated Annual Hour Burden: 288.

Borrower Telephone Interview

Description of Respondents: Microloan program borrowers who received microloans 2010–2019.
Estimated Number of Respondents: 24.

Frequency of Response: Once per request.
Estimated Annual Responses: 24.
Estimated Average Minutes per Response: 20.
Estimated Annual Hour Burden: 8.

Lender Web Survey

Description of Respondents: Microloan program lenders who participated in the program 2010–2019.
Estimated Number of Respondents: 150.

Frequency of Response: Once per request.
Estimated Annual Responses: 150.
Estimated Average Minutes per Response: 15.
Estimated Annual Hour Burden: 38.

Lender Telephone Interview

Description of Respondents: Microloan program lenders who participated in the program 2010–2019.
Estimated Number of Respondents: 24.

Frequency of Response: Once per request.
Estimated Annual Responses: 24.
Estimated Average Minutes per Response: 20.
Estimated Annual Hour Burden: 8.

Solicitation of Public Comments: The SBA requests comments on (a) whether the collection of information is necessary for the agency to properly perform its functions; (b) whether the burden estimates are accurate; (c) whether there are ways to minimize the burden, including through the use of automated techniques or other forms of information technology; and (d) whether there are ways to enhance the quality, utility, and clarity of the information collected. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

Curtis Rich,

Management Analyst.

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SOCIAL SECURITY ADMINISTRATION

[Docket No: SSA–2020–0051]

Agency Information Collection Activities: Comment Request

The Social Security Administration (SSA) publishes a list of information collection packages requiring clearance by the Office of Management and Budget (OMB) in compliance with Public Law 104–13, the Paperwork Reduction Act of 1995, effective October 1, 1995. This notice includes revisions of OMB-approved information collections.

SSA is soliciting comments on the accuracy of the agency's burden estimate; the need for the information; its practical utility; ways to enhance its quality, utility, and clarity; and ways to minimize burden on respondents, including the use of automated collection techniques or other forms of information technology. Mail, email, or fax your comments and recommendations on the information collection(s) to the OMB Desk Officer and SSA Reports Clearance Officer at the following addresses or fax numbers.

(OMB), Office of Management and Budget, Attn: Desk Officer for SSA, Fax: 202–395–6974, Email address: OIRA_Submission@omb.eop.gov. (SSA), Social Security Administration, OLCA, Attn: Reports Clearance Director, 3100 West High Rise, 6401 Security Blvd., Baltimore, MD 21235, Fax: 410–966–2830, Email address: OR.Reports.Clearance@ssa.gov.

Or you may submit your comments online through www.regulations.gov, referencing Docket ID Number [SSA–2020–0051].

SSA submitted the information collections below to OMB for clearance. Your comments regarding these information collections would be most useful if OMB and SSA receive them 30 days from the date of this publication. To be sure we consider your comments, we must receive them no later than October 26, 2020. Individuals can obtain copies of these OMB clearance packages by writing to OR.Reports.Clearance@ssa.gov.

1. Government Pension Questionnaire—20 CFR 404.408a–0960–0160. The basic Social Security benefits application (OMB No. 0960–0618) contains a lead question asking if the applicants are qualified (or will qualify) to receive a government pension. If the respondent is qualified, or will qualify, to receive a government pension, the applicant completes Form SSA–3885 either on paper or through a personal interview with an SSA claims

specialist. If the applicants are not entitled to receive a government pension at the time they apply for Social Security benefits, SSA requires them to provide the government pension information as beneficiaries when they become eligible to receive their pensions. Regardless of the timing, at some point the applicants or beneficiaries must complete and sign

Form SSA-3885 to report information about their government pensions before the pensions begin. SSA uses the information to: (1) determine whether the Government Pension Offset provision applies; (2) identify exceptions as stated in 20 CFR 404.408a; and (3) determine the benefit reduction amount and effective date. If the applicants and beneficiaries do not

respond using this questionnaire, SSA offsets their entire benefit amount. The respondents are applicants or recipients of spousal benefits who are eligible for or already receiving a Government pension.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars)*	Average wait time in field office (minutes)**	Total annual opportunity cost (dollars)***
SSA-3885	6,495	1	13	1,407	* \$25.72	** 24	*** \$103,009

* We based this figure on average U.S. worker's hourly wages, as reported by Bureau of Labor Statistics data (https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. *There is no actual charge to respondents to complete the application.*

2. RS/DI Quality Review Case Analysis: Sampled Number Holder; Auxiliaries/Survivors; Parent; and Stewardship Annual Earnings Test—0960-0189. Section 205(a) of the Social Security Act (Act) authorizes the Commissioner of SSA to conduct the quality review process, which entails collecting information related to the accuracy of payments made under the Old-Age, Survivors, and Disability Insurance Program (OASDI). Sections 228(a)(3), 1614(a)(1)(B), and 1836(2) of the Act require a determination of the citizenship or alien status of the beneficiary; this is only one item that we might question as part of the Annual Quality review. SSA uses Forms SSA-2930, SSA-2931, and SSA-2935 to establish a national payment accuracy rate for all cases in payment status, and to serve as a source of information

regarding problem areas in the Retirement Survivors Insurance (RSI) and Disability Insurance (DI) programs. We also use the information to measure the accuracy rate for newly adjudicated RSI or DI cases. SSA uses Form SSA-4659 to evaluate the effectiveness of the annual earnings test, and to use the results in developing ongoing improvements in the process. About 25% of respondents have in-person reviews and receive one of the following appointment letters: (1) SSA-L8550-U3 (Appointment Letter—Sample Individual); (2) SSA-L8551-U3 (Appointment Letter—Sample Family); or (3) the SSA-L8552-U3 (Appointment Letter—Rep Payee). About 75% of respondents receive a notice for a telephone review using the SSA-L8553-U3 (Beneficiary Telephone Contact) or the SSA-L8554-U3 (Rep Payee

Telephone Contact). To help the beneficiary prepare for the interview, we include three forms with each notice: (1) SSA-85 (Information Needed to Review Your Social Security Claim) lists the information the beneficiary needs to gather for the interview; (2) SSA-2935 (Authorization to the Social Security Administration to Obtain Personal Information) verifies the beneficiary's correct payment amount, if necessary; and (3) SSA-8552 (Interview Confirmation) confirms or reschedules the interview if necessary. The respondents are a statistically valid sample of all OASDI beneficiaries in current pay status or their representative payees.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars)*	Average wait time in field office (minutes)**	Total annual opportunity cost (dollars)***
SSA-2930	1,500	1	30	750	* 18.23	** 24	*** 24,611
SSA-2931	850	1	30	425	* 18.23	** 24	*** 13,946
SSA-4659	325	1	10	54	* 18.23	** 24	*** 3,354
SSA-L8550-U3	385	1	5	32	* 18.23	** 24	*** 3,390
SSA-L8551-U3	95	1	5	8	* 18.23	** 24	*** 839
SSA-L8552-U3	35	1	5	3	* 18.23	** 24	*** 310
SSA-L8553-U3	4,970	1	5	414	* 18.23	** 24	*** 43,788
SSA-L8554-U3	705	1	5	59	* 18.23	** 24	*** 6,217
SSA-8552	2,350	1	5	196	* 18.23	** 24	*** 20,709
SSA-85	3,850	1	5	321	* 18.23	** 24	*** 33,926
SSA-2935	2,350	1	5	196	* 18.23	** 24	*** 20,709
SSA-8510 (also saved under OMB No. 0960-0707)	800	1	5	67	* 18.23	** 24	*** 7,055

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars)*	Average wait time in field office (minutes)**	Total annual opportunity cost (dollars)***
Totals	18,215	2,525	*** 178,854

* We based this figure on averaging both the average DI payments based on SSA's current FY 2020 data (<https://www.ssa.gov/legislation/2020Fact%20Sheet.pdf>), and the average U.S. worker's hourly wages, as reported by Bureau of Labor Statistics data (https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

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3. Application for Benefits under a U.S. International Social Security Agreement—20 CFR 404.1925—0960–0448. Section 233(a) of the Social Security Act (Act) authorizes the President to enter into international Social Security agreements (Totalization

Agreements) between the United States and foreign countries. SSA collects information using Form SSA–2490–BK to determine entitlement to Social Security benefits from the United States, or from a country that enters into a Totalization Agreement with the United

States. The respondents are individuals applying for Old Age Survivors and Disability Insurance (OASDI) benefits from the United States, or from a Totalization Agreement country.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars)*	Average wait time in field office (minutes)**	Total annual opportunity cost (dollars)***
SSA–2490–BK (MCS)	16,195	1	30	8,098	* 10.73	** 24	*** 156,401
SSA–2490–BK (Paper)	2,120	1	30	1,060	* 10.73	** 24	*** 20,473
Totals	18,315	9,158	*** 176,874

* We based this figure on average DI payments based on SSA's current FY 2020 data (<https://www.ssa.gov/legislation/2020Fact%20Sheet.pdf>).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

*** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. *There is no actual charge to respondents to complete the application.*

4. Employee Identification Statement—20 CFR 404.702—0960–0473. When two or more individuals report earnings under the same Social Security Number (SSN), SSA collects information on Form SSA–4156 to

credit the earnings to the correct individual and SSN. We send SSA–4156 to the employer to: (1) Identify the employees involved; (2) resolve the discrepancy; and (3) credit the earnings to the correct SSN. The respondents are

employers involved in erroneous wage reporting for an employee.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars)*	Average wait time in field office (minutes)**	Total annual opportunity cost (dollars)***
SSA–4156	3,600	1	10	600	* 25.72	** 24	*** 52,469

* We based this figure on average U.S. worker's hourly wages, as reported by Bureau of Labor Statistics data (https://www.bls.gov/oes/current/oes_nat.htm).

** We based this figure on the average FY 2020 wait times for field offices, based on SSA's current management information data.

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5. SSI Notice of Interim Assistance Reimbursement (IAR)—0960–0546. Section 1631(g) of the Act authorizes SSA to reimburse an IAR agency from an individual's retroactive Supplemental Security Income (SSI) payment for assistance the IAR agency gave the individual for meeting basic

needs while an SSI claim was pending or SSI payments were suspended or terminated. The State or local agency needs an IAR agreement with SSA to participate in the IAR program. The individual receiving the IAR payment signs an authorization form with an IAR agency to allow SSA to repay the IAR

agency for funds paid in advance prior to SSA's determination on the individual's claim. The authorization represents the individual's intent to file for SSI, if they did not file an application before SSA received the authorization. Agencies who wish to enter into an IAR agreement with SSA

need to meet the following requirements:

- Reporting Requirements—each IAR agency agrees to:

- (a) notify SSA of receipt of an authorization for initial claims or cases the agency is appealing;

- (b) submit a copy of that authorization either through a manual or electronic process;

- (c) inform SSA of the amount of reimbursement;

- (d) submit a written request for dispute resolution on a determination;

- (e) notify SSA of interim assistance paid (using the SSA-8125 or the SSA-L8125-F6);

- (f) inform SSA of any deceased claimants who participate in the IAR program;

- (g) review and sign an agreement with SSA.

- Recordkeeping Requirements (h & i)—each IAR agency agrees to retain all notices, agreements, authorizations, and accounting forms for the period defined in the IAR agreement so SSA may verify transactions covered under the agreement.

- Third Party Disclosure Requirements (j): Each participating IAR agency agrees to send written notices from the IAR agency to the recipient

regarding payment amounts and appeal rights.

- Periodic Review of Agency Accounting Process (k-m) – each IAR agency makes the IAR accounting records of paid cases available for SSA review and verification. SSA conducts reviews either onsite or through the mail of the authorization forms, notices to the claimant, and accounting forms. Upon completion of the review, SSA provides a written report of findings to the IAR agency director.

The respondents are State IAR officers.

Type of Request: Revision of an OMB-approved information ^{1 2 3} collection.

Modality of completion	Number of respondents (States)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
(a) State notification of receipt of authorization (Electronic Process)	11	6,973	76,703	1	1,278	* 19.58	** 25,023
(b) State submission of copy of authorization (Manual Process)	27	1,894	51,138	3	2,557	* 19.58	** 50,066
(c) State submission of amount of IA paid to recipients (using eIAR)	38	1,346	51,148	8	6,820	* 19.58	** 133,536
(d) State request for determination—dispute resolution	(¹)	1	2	30	1	* 19.58	** 20
(e) State computation of reimbursement due from SSA using paper Form SSA-L8125-F6	38	1	38	30	4	* 19.58	** 78
(f) State notification to SSA of deceased claimant ...	20	2	40	15	10	* 19.58	** 196
(g) State reviewing/signing of IAR Agreement	38	1	38	² 12	456	* 19.58	** 8,928

¹ Average of about 2 States per year.
² Hours.

Modality of completion	Number of respondents (States)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
(h) Maintenance of authorization forms	38	3,364	³ 127,832	3	6,392	* 21.09	** 134,807
(i) Maintenance of accounting forms and notices	38	1,346	51,148	3	2,557	* 21.09	** 53,927

³ Includes both denied and approved SSI claims.

Modality of completion	Number of respondents (States)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
(j) Written notice from State to recipient regarding amount of payment	38	2668	101,384	7	11,828	* 19.58	** 231,592

Modality of completion	Number of respondents (States)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
(k) Retrieve and consolidate authorization and accounting forms	12	1	12	3	36	* 21.09	** 759
(l) Participate in periodic review	12	1	12	16	192	* 21.09	** 4,049
(m) Correct administrative and accounting discrepancies	6	1	6	4	24	* 21.09	** 506

Modality of completion	Number of respondents (States)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
Total	38	408,353	32,155	** 643,487

* We based this figure on average Social and Human Services Assistants (<https://www.bls.gov/oes/current/oes211093.htm>), and Information and Records Clerks (<https://www.bls.gov/oes/current/oes434199.htm>).

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6. Appeal of Determination for Help with Medicare Prescription Drug Plan Costs—0960–0695. Public Law 108–173, the Medicare Prescription Drug, Improvement and Modernization Act of 2003 (MMA), established the Medicare Part D program for voluntary prescription drug coverage for certain low-income individuals. The MMA stipulates the provision of subsidies for

individuals who are eligible for the program and who meet eligibility criteria for help with premium, deductible, and co-payment costs. SSA uses Form SSA–1021, Appeal of Determination for Help With Medicare Prescription Drug Plan Costs, to obtain information from individuals who appeal SSA’s decisions regarding eligibility or continuing eligibility for a

Medicare Part D subsidy. The respondents are Medicare beneficiaries, or proper applicants acting on behalf of a Medicare beneficiary, who do not agree with the outcome of an SSA subsidy eligibility determination, and are filing an appeal.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Average wait time in field office (minutes) **	Total annual opportunity cost (dollars) ***
SSA–1021 (Paper version)	2,872	1	10	479	* \$46.28	0	*** \$22,168
SSA–1021 (Intranet version: MAPS)	9,691	1	10	1,615	* 46.28	** 24	*** 254,123
Totals	12,563	2,094	*** 276,291

* We based this figure on average U.S. worker’s hourly wages (https://www.bls.gov/oes/current/oes_nat.htm); State and local government worker’s salaries (https://www.bls.gov/oes/current/naics4_999300.htm); and attorney representative payee wages (<https://www.bls.gov/oes/current/oes231011.htm>), as reported by Bureau of Labor Statistics data.

** We based this figure on the average FY 2020 wait times for field offices, based on SSA’s current management information data.

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7. Request for Medical Treatment in an SSA Employee Health Facility: Patient Self-Administered or Staff Administered Care—0960-0772. SSA operates onsite Employee Health Clinics (EHC) in eight different States. These clinics provide health care for all SSA employees including treatments of personal medical conditions when

authorized through a physician. Form SSA-5072 is the employee's personal physician's order form. The information we collect on Form SSA-5072 gives the EHC nurses the guidance they need to perform certain medical procedures and to administer prescription medications such as allergy immunotherapy. In addition, the information allows the

SSA medical officer to determine whether the nurses can administer treatment safely and appropriately in the SSA EHCs. Respondents are physicians of SSA employees who need to have medical treatment in an SSA EHC.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents (states)	Frequency of response	Number of responses	Average burden per response (minutes)	Estimated total annual burden hours (hours)	Average theoretical hourly cost amount (dollars) *	Total annual opportunity cost (dollars) **
SSA-5072 Annually	25	1	25	5	2	* \$96.85	** \$194
SSA-5072 Bi-Annually	75	2	150	5	13	* 96.85	** 1,259
Totals	100	15	** 1,453

* We based this figure on average physician's hourly salary, as reported by Bureau of Labor Statistics data (<https://www.bls.gov/oes/current/oes291216.htm>).

** This figure does not represent actual costs that SSA is imposing on recipients of Social Security payments to complete this application; rather, these are theoretical opportunity costs for the additional time respondents will spend to complete the application. *There is no actual charge to respondents to complete the application.*

8. Medicare Income-Related Monthly Adjustment Amount—Life-Changing Event Form—0960-0784. Federally-mandated reductions in the Federal Medicare Part B and prescription drug coverage subsidies result in selected Medicare recipients paying higher premiums with income above a specific threshold. The amount of the premium subsidy reduction is an income-related monthly adjustment amount (IRMAA).

The Internal Revenue Service transmits income tax return data to SSA for SSA to determine the IRMAA. SSA uses the Form SSA-44 to determine if a recipient qualifies for a reduction in the IRMAA. If affected Medicare recipients believe SSA should use more recent tax data because of a life-changing event that significantly reduces their income, they can report these changes to SSA and ask for a new initial determination of their

IRMAA. The respondents are Medicare Part B and prescription drug coverage Retirement Insurance recipients and enrollees with modified adjusted gross income over a high-income threshold who experience one of eight significant life-changing events.

Type of Request: Revision of an OMB-approved information collection.

Modality of completion	Number of respondents	Frequency of response	Average burden per response (minutes)	Estimated total annual burden (hours)	Average theoretical hourly cost amount (dollars) *	Average wait time in field office (minutes) **	Total annual opportunity cost (dollars) ***
Personal Interview (SSA field office) ..	178,840	1	30	89,420	* \$25.72	** 24	*** \$4,139,788
SSA-44	76,645	1	45	57,484	* 25.72	0	*** 1,478,488
Totals	255,485	146,904	*** 5,618,276

* We based this figure on average U.S. worker's hourly wages, as reported by Bureau of Labor Statistics data (https://www.bls.gov/oes/current/oes_nat.htm).

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Dated: September 22, 2020.

Naomi Sipple,

Reports Clearance Officer, Social Security Administration.

[FR Doc. 2020-21180 Filed 9-24-20; 8:45 am]

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SURFACE TRANSPORTATION BOARD
[Docket No. AB 303 (Sub-No. 56X)]

Wisconsin Central Ltd.—Abandonment Exemption—in Kaukauna, Outagamie County, Wis.

Wisconsin Central Ltd. (WCL) has filed a verified notice of exemption

under 49 CFR part 1152 subpart F—*Exempt Abandonments* to abandon an approximately 0.30-mile rail line between milepost 114.0 and milepost 113.7, at Kaukauna, Outagamie County,