

information relating to the nature and character of disabilities arising during service in the Armed Forces, provide an ongoing assessment of the effectiveness of the rating schedule, and give advice on the most appropriate means of responding to the needs of Veterans relating to disability compensation.

The agenda will include overview briefings on the VA Schedule for Rating Disabilities, the transition process for retiring and separating Reserve and National Guard members, and Individual Unemployability.

No time will be allocated at this virtual meeting for receiving oral presentations from the public. The public may submit written statements for the Committee's review to Janice Stewart, Department of Veterans Affairs, Veterans Benefits Administration, Compensation Service, Program Implementation Staff (211B), 810 Vermont Avenue NW, Washington, DC 20420 or email at [Janice.Stewart@va.gov](mailto:Janice.Stewart@va.gov).

Members of the public who wish to receive an electronic copy of the itinerary for the meeting should contact Janice Stewart at [Janice.Stewart@va.gov](mailto:Janice.Stewart@va.gov) of the Veterans Benefits Administration, Compensation Service, Program Implementation Staff (211B) no later than May 19, 2020. For any members of the public that wish to attend virtually, they may use the call-in number at 1-800-767-1750; access code: 75937#.

Dated: April 30, 2020.

**Jelessa M. Burney,**

*Federal Advisory Committee Management Officer.*

[FR Doc. 2020-09611 Filed 5-4-20; 8:45 am]

**BILLING CODE P**

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0379]

### Agency Information Collection Activity: Time Record (Work-Study Program)

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The Veterans Benefits Administration (VBA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of

information, including each proposed extension of a currently approved collection, and allow 60 days for public comment in response to the notice.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before July 6, 2020.

**ADDRESSES:** Submit written comments on the collection of information through Federal Docket Management System (FDMS) at [www.Regulations.gov](http://www.Regulations.gov) or to Nancy J. Kessinger, Veterans Benefits Administration (20M33), Department of Veterans Affairs, 810 Vermont Avenue NW, Washington, DC 20420 or email to [nancy.kessinger@va.gov](mailto:nancy.kessinger@va.gov). Please refer to "OMB Control No. 2900-0379" in any correspondence. During the comment period, comments may be viewed online through FDMS.

**FOR FURTHER INFORMATION CONTACT:** Danny S. Green at (202) 421-1354.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995, Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VBA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of VBA's functions, including whether the information will have practical utility; (2) the accuracy of VBA's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

**Authority:** Title 38 United States Code § 3485, and Title 38 Code of Federal Regulations § 21.272 and § 21.4145.

**Title:** Time Record (Work-Study Program).

**OMB Control Number:** 2900-0379.

**Type of Review:** Revision of a currently approved collection.

**Abstract:** VA uses the information collected on these forms to ensure that the amount of benefits payable to the student who is pursuing work study is correct. Without this information, VA would not have a basis upon which to make payment.

**Affected Public:** State, Local or Tribal Governments.

**Estimated Annual Burden:** 11,856 hours.

**Estimated Average Burden Per Respondent:** 5 minutes.

**Frequency of Response:** Annual.

**Estimated Number of Respondents:** 142,272.

By direction of the Secretary.

**Danny S. Green,**

*VA Clearance Officer, Office of Quality, Performance and Risk, Department of Veterans Affairs.*

[FR Doc. 2020-09534 Filed 5-4-20; 8:45 am]

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## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0571]

### Agency Information Collection Activity: Customer Satisfaction Surveys

**AGENCY:** National Cemetery Administration (NCA), Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995, this notice announces that the National Cemetery Administration (NCA), Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden and it includes the actual data collection instrument.

**DATES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting "Currently under 30-day Review—Open for Public Comments" or by using the search function. Refer to "OMB Control No. 2900-0571."

**SUPPLEMENTARY INFORMATION:**

**Authority:** Public Law 104-13; 44 U.S.C. 3501-3521.

**Title:** Customer Satisfaction Surveys.

**OMB Control Number:** 2900-0571.

**Type of Review:** Extension without change of a currently approved collection.

**Abstract:** Improving Customer Service through Effective Performance Management, NCA will conduct surveys to determine the level of satisfaction with existing services among their customers. The surveys will solicit voluntary opinions and are not intended to collect information required to obtain

or maintain eligibility for a VA program or benefit. Baseline data obtained through these information collections are used to validate customer service standards.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The **Federal Register** Notice with a 60-day comment period soliciting comments on this collection of information published Friday, February 28, 2020, Volume 85, No. 40, pages 12064 and 12065.

*Affected Public:* Individuals and households interring Veterans or eligible dependents, and funeral directors facilitating such interments.

#### **I. National Cemetery Mail Surveys**

##### *a. National Cemeteries Next of Kin/ Family Member and Funeral Director Satisfaction Surveys*

*Estimated Annual Burden:* 14,500 hours.

*Estimated Average Burden per Respondent:* 30 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 29,000.

##### *b. State or Tribal Veterans Cemeteries Next of Kin/Family Member and Funeral Director Satisfaction Surveys*

*Estimated Annual Burden:* 9,500 hours.

*Estimated Average Burden per Respondent:* 30 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 19,000.

#### **II. Program/Specialized Service Survey**

##### *a. VA Memorial Products Next of Kin/ Family Member and Funeral Director Satisfaction Surveys*

*Estimated Annual Burden:* 3,000 hours.

*Estimated Average Burden per Respondent:* 30 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 6,000.

#### **III. National Cemetery Focus Groups**

##### *a. Focus Groups With Next of Kin*

*Estimated Annual Burden:* 150 hours.  
*Estimated Average Burden per Respondent:* 3 hours.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 50.

##### *b. Focus Groups With Funeral Directors*

*Estimated Annual Burden:* 150 hours.  
*Estimated Average Burden per Respondent:* 3 hours.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 50.

##### *c. Focus Groups With Veteran Service Organizations*

*Estimated Annual Burden:* 150 hours.  
*Estimated Average Burden per Respondent:* 3 hours.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 50.

#### **IV. National Cemetery Visitor Comment Cards (Local Use)**

*Estimated Annual Burden:* 208 hours.  
*Estimated Average Burden per Respondent:* 5 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 2,500.

By direction of the Secretary.

#### **Danny S. Green,**

*Department Clearance Officer, Office of Quality, Performance and Risk, Department of Veterans Affairs.*

[FR Doc. 2020-09535 Filed 5-4-20; 8:45 am]

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