

Director of the Division of Consumer and Community Affairs under delegated authority, March 23, 2020.

**Michele Taylor Fennell,**

*Assistant Secretary of the Board.*

[FR Doc. 2020-06359 Filed 3-26-20; 8:45 am]

**BILLING CODE 6210-01-P**

## FEDERAL RESERVE SYSTEM

### Formations of, Acquisitions by, and Mergers of Bank Holding Companies

The companies listed in this notice have applied to the Board for approval, pursuant to the Bank Holding Company Act of 1956 (12 U.S.C. 1841 *et seq.*) (BHC Act), Regulation Y (12 CFR part 225), and all other applicable statutes and regulations to become a bank holding company and/or to acquire the assets or the ownership of, control of, or the power to vote shares of a bank or bank holding company and all of the banks and nonbanking companies owned by the bank holding company, including the companies listed below.

The applications listed below, as well as other related filings required by the Board, if any, are available for immediate inspection at the Federal Reserve Bank indicated. The applications will also be available for inspection at the offices of the Board of Governors. Interested persons may express their views in writing on the standards enumerated in the BHC Act (12 U.S.C. 1842(c)).

Comments regarding each of these applications must be received at the Reserve Bank indicated or the offices of the Board of Governors, Ann E. Misback, Secretary of the Board, 20th Street and Constitution Avenue NW, Washington DC 20551-0001, not later than April 28, 2020.

*A. Federal Reserve Bank of Atlanta* (Kathryn Haney, Assistant Vice President) 1000 Peachtree Street, NE, Atlanta, Georgia 30309. Comments can also be sent electronically to [Applications.Comments@atl.frb.org](mailto:Applications.Comments@atl.frb.org):

1. *St. Holdings, Inc., Orlando, Florida*; to become a bank holding company by acquiring Rochelle State Bank, Rochelle, Georgia.

*B. Federal Reserve Bank of St. Louis* (David L. Hubbard, Senior Manager) P.O. Box 442, St. Louis, Missouri 63166-2034. Comments can also be sent electronically to

[Comments.applications@stls.frb.org](mailto:Comments.applications@stls.frb.org):

1. *Apex Bancorp, Inc., Camden, Tennessee*; to acquire up to 25 percent of the voting shares of Community Capital Bancshares, Inc., and thereby indirectly acquire voting shares of AB&T, both of Albany, Georgia.

Board of Governors of the Federal Reserve System, March 24, 2020.

**Yao-Chin Chao,**

*Assistant Secretary of the Board.*

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## GENERAL SERVICES ADMINISTRATION

[OMB Control No. 3090-0278; Docket No. 2020-0001; Sequence No. 1]

### Information Collection; USA.gov National Contact Center Customer Evaluation Survey

**AGENCY:** USA.gov Contact Center, General Services Administration (GSA).

**ACTION:** Notice of request for comments regarding an extension to an existing OMB clearance.

**SUMMARY:** Under the provisions of the Paperwork Reduction Act, the Regulatory Secretariat Division will be submitting to the Office of Management and Budget (OMB) a request to review and approve an extension of a previously approved information collection requirement regarding the National Contact Center customer evaluation surveys.

**DATES:** Submit comments on or before: May 26, 2020.

**FOR FURTHER INFORMATION CONTACT:** Mr. David Kaufmann, Program Analyst, Office of Technology Transformation Services, via email to [david.kaufmann@gsa.gov](mailto:david.kaufmann@gsa.gov).

**ADDRESSES:** Submit comments identified by Information Collection 3090-0278, National Contact Center Evaluation Survey, by any of the following methods:

- *Regulations.gov:* <http://www.regulations.gov>. Submit comments via the Federal eRulemaking portal by searching the OMB control number. Select the link "Submit a Comment" that corresponds with "Information Collection 3090-0278, National Contract Center Evaluation Survey". Follow the instructions provided at the "Submit a Comment" screen. Please include your name, company name (if any), and "Information Collection 3090-0278, National Contract Center Evaluation Survey" on your attached document.

- *Mail:* General Services Administration, Regulatory Secretariat Division (MVCB), 1800 F Street NW, Washington, DC 20405. ATTN: Ms. Mandell/IC 3090-0278, National Contract Center Evaluation Survey.

*Instructions:* Please submit comments only and cite Information Collection 3090-0278, National Contract Center

Evaluation Survey, in all correspondence related to this collection. Comments received generally will be posted without change to <http://www.regulations.gov>, including any personal and/or business confidential information provided. To confirm receipt of your comment(s), please check [www.regulations.gov](http://www.regulations.gov), approximately two to three days after submission to verify posting (except allow 30 days for posting of comments submitted by mail).

### SUPPLEMENTARY INFORMATION:

#### A. Purpose

This information collection will be used to assess the public's satisfaction with the *USA.gov* National Contact Center service (formerly the Federal Citizen Information Center's (FCIC) National Contact Center), to assist in increasing the efficiency in responding to the public's need for Federal information, and to assess the effectiveness of marketing efforts.

#### B. Annual Reporting Burden

The following are estimates of the annual hourly burdens for our surveys based on historical participation in our surveys.

(1) Telephone Survey:

*Respondents:* 6000.

*Responses per Respondent:* 1.

*Annual Responses:* 6000.

*Hours per Response:* 0.12.

*Total Burden Hours:* 720.

(2) Web Chat Survey:

*Respondents:* 2400.

*Responses per Respondent:* 1.

*Annual Responses:* 2400.

*Hours per Response:* 0.12.

*Total Burden Hours:* 288.

*Grand Total Burden Hours:* 1008.

#### C. Public Comments

Public comments are particularly invited on: Whether this collection of information is necessary and whether it will have practical utility; whether our estimate of the public burden of this collection of information is accurate and based on valid assumptions and methodology; and ways to enhance the quality, utility, and clarity of the information to be collected.

*Obtaining copies of proposals:*

Requesters may obtain a copy of the information collection documents from the General Services Administration, Regulatory Secretariat Division (MVCB), 1800 F Street NW, Washington, DC 20405, telephone 202-501-4755. Please cite OMB Control No. 3090-0278, National Contact Center Customer