

*Type of Request:* Intent to seek approval to renew an information collection.

*Abstract:*

*Proposed Project:* On September 11, 1993, President Clinton issued Executive Order 12862, "Setting Customer Service Standards," which calls for Federal agencies to provide service that matches or exceeds the best service available in the private sector. Section 1(b) of that order requires agencies to "survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services." The National Science Foundation (NSF) has an ongoing need to collect information from its customer community (primarily individuals and organizations engaged in science and engineering research and education) about the quality and kind of services it provides and use that information to help improve agency operations and services.

*Estimate of Burden:* The burden on the public will change according to the needs of each individual customer satisfaction survey; however, each survey is estimated to take approximately 30 minutes per response.

*Respondents:* Will vary among individuals or households; business or other for-profit; not-for-profit institutions; farms; federal government; state, local or tribal governments.

*Estimated Number of Responses per Survey:* This will vary by survey.

Dated: February 10, 2017.

**Suzanne H. Plimpton,**

*Reports Clearance Officer, National Science Foundation.*

[FR Doc. 2017-03045 Filed 2-14-17; 8:45 am]

**BILLING CODE 7555-01-P**

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## NUCLEAR REGULATORY COMMISSION

[NRC-2016-0006]

### Operator Licensing Examination Standards for Power Reactors

**AGENCY:** Nuclear Regulatory Commission.

**ACTION:** NUREG; issuance.

**SUMMARY:** The U.S. Nuclear Regulatory Commission (NRC) is issuing NUREG-1021, Revision 11, "Operator Licensing Examination Standards for Power Reactors."

**DATES:** Revision 11 of NUREG-1021 will be applicable to operator licensing examinations that are administered 6 months after the date of this notice. After this date, facility licensees that elect to prepare, proctor, and grade

written examinations and/or prepare operating tests must do so based on the guidance in Revision 11 of NUREG-1021, unless the NRC has reviewed and approved the facility licensee's alternative examination procedures. This guidance may be used for examinations administered at an earlier date if a licensee requests, and the NRC grants, an exemption to allow use of this NUREG at an earlier date.

**ADDRESSES:** Please refer to Docket ID NRC-2016-0006 when contacting the NRC about the availability of information regarding this document. You may obtain publicly-available information related to this document using any of the following methods:

- *Federal Rulemaking Web site:* Go to <http://www.regulations.gov> and search for Docket ID NRC-2016-0006. Address questions about NRC dockets to Carol Gallagher; telephone: 301-415-3463; email: [Carol.Gallagher@nrc.gov](mailto:Carol.Gallagher@nrc.gov). For technical questions, contact the individuals listed in the **FOR FURTHER INFORMATION CONTACT** section of this document.

- *NRC's Agencywide Documents Access and Management System (ADAMS):* You may obtain publicly-available documents online in the ADAMS Public Documents collection at <http://www.nrc.gov/reading-rm/adams.html>. To begin the search, select "ADAMS Public Documents" and then select "Begin Web-based ADAMS Search." For problems with ADAMS, please contact the NRC's Public Document Room (PDR) reference staff at 1-800-397-4209, 301-415-4737, or by email to [pdr.resource@nrc.gov](mailto:pdr.resource@nrc.gov). The ADAMS accession number for each document referenced (if it is available in ADAMS) is provided the first time that it is mentioned in this document.

NUREG-1021, Revision 11, is available in ADAMS under Accession No. ML17038A432. The NUREG is also accessible on the NRC's public Web site in the Documents Collection section of the NRC Library: (<https://www.nrc.gov/reading-rm/doc-collections/nuregs/staff/sr1021/r11/>).

- *NRC's PDR:* You may examine and purchase copies of public documents at the NRC's PDR, O1-F21, One White Flint North, 11555 Rockville Pike, Rockville, Maryland 20852.

**FOR FURTHER INFORMATION CONTACT:** Timothy Kolb, Office of Nuclear Reactor Regulation, telephone: 301-415-0783; email: [Timothy.Kolb@nrc.gov](mailto:Timothy.Kolb@nrc.gov); or Maurin Scheetz, Office of New Reactors, telephone: 301-415-2758; email: [Maurin.Scheetz@nrc.gov](mailto:Maurin.Scheetz@nrc.gov). Both are staff members of the U.S. Nuclear Regulatory

Commission, Washington, DC 20555-0001.

**SUPPLEMENTARY INFORMATION:**

**I. Discussion**

NUREG-1021, Revision 11 provides policy and guidance for the development, administration, and grading of examinations used for licensing operators at nuclear power plants. This NUREG also provides guidance for maintaining operators' licenses, and for the NRC to conduct requalification examinations when necessary.

This NUREG is a rule as defined in the Congressional Review Act (5 U.S.C. 801-808). However, the Office of Management and Budget has not found it to be a major rule as defined in the Congressional Review Act.

Revision 11 of NUREG-1021 replaces Revision 10 of NUREG 1021. Draft NUREG-1021, Revision 11 was published in the **Federal Register** for public comment on February 5, 2016 (81 FR 6301) with a 45 day comment period. The NRC extended the comment period on Draft NUREG-1021, Revision 11 on March 3, 2016 (81 FR 11302) until April 5, 2016. The NRC received 314 public comments from private citizens and industry organizations. The NRC staff's evaluation and resolution of the public comments are documented in ADAMS under Accession No. ML17038A055.

Dated at Rockville, Maryland, this 8 day of February, 2017.

For the Nuclear Regulatory Commission.

**Nancy Salgado,**

*Chief, Operator Licensing and Training Branch, Division of Inspection and Regional Support, Office of Nuclear Reactor Regulation.*

[FR Doc. 2017-03035 Filed 2-14-17; 8:45 am]

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## POSTAL REGULATORY COMMISSION

[Docket No. R2017-4]

### International Mail Contract

**AGENCY:** Postal Regulatory Commission.  
**ACTION:** Notice.

**SUMMARY:** The Commission is noticing recent Postal Service filings for the Commission's consideration concerning negotiated service agreements. This notice informs the public of the filing, invites public comment, and takes other administrative steps.

**DATES:** *Comments are due:* February 21, 2017.

**ADDRESSES:** Submit comments electronically via the Commission's