

income consumers about managing their finances; (2) and to assess the scope of workshop participants' use of the resources with the people they serve. The Bureau expects to collect qualitative data through paper-based and web-based surveys.

**Request for Comments:** The Bureau issued a 60-day **Federal Register** notice on May 16, 2016 (81 FR 30256). This request is to obtain approval to renew the OMB approval for the forms approved under OMB control number 3170-0038. However, since the Bureau is converting this OMB approval from a generic PRA approval to a standard PRA approval, OMB has requested that the Bureau obtain a new OMB control number for these forms. Upon OMB approval of this request, OMB No. 3170-0038 will be discontinued. Comments were solicited and continue to be invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau's estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. All comments will become a matter of public record.

Dated: July 26, 2016.

**Darrin A. King,**

*Paperwork Reduction Act Officer, Bureau of Consumer Financial Protection.*

[FR Doc. 2016-18064 Filed 7-29-16; 8:45 am]

**BILLING CODE 4810-AM-P**

## **BUREAU OF CONSUMER FINANCIAL PROTECTION**

[Docket No.: CFPB-2016-0041]

### **Agency Information Collection Activities: Comment Request**

**AGENCY:** Bureau of Consumer Financial Protection.

**ACTION:** Notice and request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995 (PRA), the Bureau of Consumer Financial Protection (Bureau or CFPB) is requesting a new information collection

titled, "Consumer Response Company Response Survey."

**DATES:** Written comments are encouraged and must be received on or before September 30, 2016 to be assured of consideration.

**ADDRESSES:** You may submit comments, identified by the title of the information collection, OMB Control Number (see below), and docket number (see above), by any of the following methods:

- **Electronic:** <http://www.regulations.gov>. Follow the instructions for submitting comments.
- **Mail:** Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW., Washington, DC 20552.
- **Hand Delivery/Courier:** Consumer Financial Protection Bureau (Attention: PRA Office), 1275 First Street NE., Washington, DC 20002.

*Please note that comments submitted after the comment period will not be accepted.* In general, all comments received will become public records, including any personal information provided. Sensitive personal information, such as account numbers or Social Security numbers, should not be included.

**FOR FURTHER INFORMATION CONTACT:** Documentation prepared in support of this information collection request is available at [www.regulations.gov](http://www.regulations.gov). Requests for additional information should be directed to the Consumer Financial Protection Bureau, (Attention: PRA Office), 1700 G Street NW., Washington, DC 20552, (202) 435-9575, or email: [CFPB\\_PRA@cfpb.gov](mailto:CFPB_PRA@cfpb.gov). *Please do not submit comments to this mailbox.*

#### **SUPPLEMENTARY INFORMATION:**

*Title of Collection:* Consumer Response Company Response Survey.  
*OMB Control Number:* 3170-00NEW.  
*Type of Review:* New collection.  
*Affected Public:* Individuals or Households.

*Estimated Number of Respondents:* 43,050.

*Estimated Total Annual Burden Hours:* 3,900.

*Abstract:* The purpose of this information collection is to incorporate a short survey into the complaint closing process. Consumers will have the option to provide feedback on the company's response to and handling of their complaint via all channels including online, phone, fax, and mail. The results of this feedback will be shared with the company that responded to the complaint to inform its complaint handling. The feedback will also be used to inform CFPB's work to supervise companies, enforce Federal

consumer financial laws, write better rules and regulations and monitor the market for consumer financial products and services. Consistent with the Bureau's policy statement on Disclosure of Consumer Complaint Data, the Bureau will evaluate the data collected from consumer feedback before publication on the Consumer Complaint Database. The Bureau anticipates publication of consumer feedback to highlight positive company behavior, provide consumers with timely and understandable information about consumer financial products and services, and improve the functioning, transparency, and efficiency of markets for such products and services. Only those feedback narratives for which opt-in consumer consent is obtained, and to which robust personal information scrubbing standard and methodology is applied, will be eligible for publication.

This information collection reflects comments received in response to the Notice and Request for Information (RFI) the Bureau issued on March 24, 2015 (80 FR 15583), seeking input from the public on the potential collection and sharing of information about consumers' positive interactions with financial service providers including providing more information about a company's complaint handling such as highlighting the quality of responses to consumers by replacing the consumer "dispute" function with a two-part consumer feedback process. The consumer will have the ability to rate the company's response to and handling of his or her complaint on a one to five scale and provide a narrative description in support of the rating. Positive feedback about the company's handling of the consumer's complaint would be reflected by both high satisfaction scores and by the narrative in support of the score. Negative feedback about the company's handling of the consumer's complaint would be better supported and more useful to companies than the current "dispute" function. The Company Response Survey will replace the "dispute" option and allow consumers to offer both positive and negative feedback on their complaint experience.

**Request For Comments:** Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau's estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the

information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for Office of Management and Budget approval. All comments will become a matter of public record.

Dated: July 27, 2016.

**Darrin A. King,**

*Paperwork Reduction Act Officer, Bureau of Consumer Financial Protection.*

[FR Doc. 2016-18128 Filed 7-29-16; 8:45 am]

**BILLING CODE 4810-AM-P**

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Charter Amendment of Department of Defense Federal Advisory Committees

**AGENCY:** Department of Defense.

**ACTION:** Amendment of Federal Advisory Committee.

**SUMMARY:** The Department of Defense (DoD) is publishing this notice to announce that it is amending the charter for the Defense Innovation Advisory Board.

**FOR FURTHER INFORMATION CONTACT:** Jim Freeman, Advisory Committee Management Officer for the Department of Defense, 703-692-5952.

**SUPPLEMENTARY INFORMATION:** This committee's charter is being amended in accordance with the Federal Advisory Committee Act (FACA) of 1972 (5 U.S.C., Appendix, as amended) and 41 CFR 102-3.50(d). The amended charter and contact information for the Designated Federal Officer (DFO) can be obtained at <http://www.facadatabase.gov/>.

The DoD is amending the charter for the Defense Innovation Advisory Board previously announced on page 18842 of the **Federal Register**, Volume 81, Number 63, dated April 1, 2016. Specifically, the DoD is changing the name of the Defense Innovation Advisory Board to the Defense Innovation Board ("the Board"), and increasing the Board's total membership. The membership for the Defense Innovation Advisory Board was limited to no more than 15 members, but the DoD is increasing the membership for the Board to no more than 20 members. In addition, the DoD is appointing three, non-voting ex-officio members to the Board, and their

inclusion will not count toward the total membership. The three, non-voting ex-officio members are the chairs of the Defense Business Board, the Defense Policy Board, and the Defense Science Board. All other aspects of the Defense Innovation Advisory Board's charter, as previously announced, will apply to the Board.

Dated: July 26, 2016.

**Aaron Siegel,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

[FR Doc. 2016-18072 Filed 7-29-16; 8:45 am]

**BILLING CODE 5001-06-P**

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## DEPARTMENT OF EDUCATION

### Applications for New Awards; Rehabilitation Services Administration—Disability Innovation Fund—Transition Work-Based Learning Model Demonstrations

**AGENCY:** Office of Special Education and Rehabilitative Services, Department of Education.

**ACTION:** Notice.

#### Overview Information

*Rehabilitation Services Administration—Disability Innovation Fund—Transition Work-Based Learning Model Demonstrations*

Notice inviting applications for new awards for fiscal year (FY) 2016.

Catalog of Federal Domestic Assistance (CFDA) Number: 84.421B.

#### DATES:

*Applications Available:* August 1, 2016.

*Date of Pre-Application Webinar:* August 4, 2016.

*Deadline for Transmittal of Applications:* September 6, 2016.

#### Full Text of Announcement

##### I. Funding Opportunity Description

*Purpose of Program:* The purpose of the Disability Innovation Fund (DIF) Program, as provided by the Consolidated Appropriations Act, 2015 (Pub. L. 113-235), is to support innovative activities aimed at improving the outcomes of "individuals with disabilities," as defined in section 7(20)(A) of the Rehabilitation Act of 1973, as amended (Rehabilitation Act) (29 U.S.C. 705(20)(A)).

*Priorities:* This notice includes one absolute priority and two competitive preference priorities. These priorities are from the notice of final priorities, requirements, and definition (NFP) for this competition, published elsewhere in this issue of the **Federal Register**.

*Absolute Priority:* For FY 2016 and any subsequent year in which we make awards from the list of unfunded applications from this competition, this priority is an absolute priority. Under an absolute priority, we consider only applications that meet the priority (34 CFR 75.105(c)(3)).

This priority is:

*Absolute Priority—Transition Work-Based Learning Model Demonstrations.*

**Note:** The full text of the absolute priority is included in the NFP for this competition, published elsewhere in this issue of the **Federal Register**.

*Competitive Preference Priorities:* For FY 2016 and any subsequent year in which we make awards from the list of unfunded applications from this competition, these priorities are competitive preference priorities. Under 34 CFR 75.105(c)(2)(i) we will award two additional points for Competitive Preference Priority 1 and up to five additional points for Competitive Preference Priority 2 to an application, depending on how well the application meets these competitive preference priorities.

*Competitive Preference Priority 1—Evidence of Promise Supporting the Proposed Model.*

*Competitive Preference Priority 2—Project Evaluation Designed to Meet the What Works Clearinghouse Evidence Standards.*

**Note:** The full text of the competitive preference priorities is included in the NFP for this competition, published elsewhere in this issue of the **Federal Register**.

#### Requirements

The project requirements for this competition are from the NFP for this competition, published elsewhere in this issue of the **Federal Register**, and are in effect for FY 2016 and any subsequent year in which we make awards from the list of unfunded applications from this competition. The full text of the requirements is included in the NFP.

#### Definitions

The following definitions are from the Workforce Innovation and Opportunity Act (WIOA), the Rehabilitation Act, 34 CFR part 77, and the NFP. The source of each definition is noted following the text of the definition.

*Career pathway* means a combination of rigorous and high-quality education, training, and other services that—

(a) Aligns with the skill needs of industries in the economy of the State or regional economy involved;

(b) Prepares an individual to be successful in any of a full range of